

Evaluating clients/patients

- Severe and profound losses
 - Extra amplification doesn't help clarity
 - More visual assistance
- Criteria:
 - Do they speak clearly?
 - Are they comfortable with technology?
 - Do they know how to type?
 - Are they comfortable with closed captioning on TV?
 - Do they use sign language?

Evaluating clients/patients

- Use their own voice, read captions on TV – **CapTel**
- Use sign language or lipreading, comfortable with technology – **Video Relay**
- Used to typing, prefer someone to speak for them – **TTY**

